



# Dorset Voluntary and Community Sector Assembly (VCSA)

## Privacy Policy

**Effective Date:** 1 February 2025

**1. Introduction** Welcome to Dorset Voluntary and Community Sector Assembly (VCSA). We are committed to protecting your personal information and your right to privacy, in line with the General Data Protection Regulation (GDPR). If you have any questions or concerns about this privacy policy or our practices with regards to your personal information, please contact us at [contactus@dorsetvcsa.co.uk](mailto:contactus@dorsetvcsa.co.uk).

**2. Information We Collect** We collect personal information that you voluntarily provide to us when you:

- Register on the website
- Express an interest in obtaining information about us or our products and services
- Participate in activities on the website
- Contact us directly

For further information in regard to data collection, refer to our Cookie Policy and GDPR Policy.

**3. How We Use Your Information** We use personal information collected via our website for various business purposes, including:

- To provide and manage our services
- To respond to inquiries and offer customer support
- To send administrative information, including policy updates
- To comply with legal and regulatory requirements

**4. Sharing Your Information** We only share information with:

- Your consent
- Compliance with laws
- Service providers for business operations
- Protection of your rights
- Fulfilment of business obligations

**5. Security of Your Information** We use administrative, technical, and physical security measures to protect your personal information. While we have taken reasonable steps to

secure the personal information you provide to us, please be aware that no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or misuse.

**6. Changes to This Privacy Policy** We may update this privacy policy from time to time to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons.

**7. Contact Us** If you have questions or comments about this policy, you may email us at [contactus@dorsetvcsa.co.uk](mailto:contactus@dorsetvcsa.co.uk) or by post to:

Dorset VCSA C/o Citizens Advice Central Dorset, 1 Acland Road, Dorchester, DT1 1JW